

Wk / 201011709

24 NOV 2010

Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary. You may wish to keep a copy of the completed form for your records.

1 SIMON FISHER LICENSING OFFICER ESSEX POLICE
(Insert name of applicant)

apply for the review of a premises licence under section 51 / apply for the review of a club premises certificate under section 87 of the Licensing Act 2003 for the premises described in Part 1 below (delete as applicable)

Part 1 - Premises or club premises details

Postal address of premises or, if none, ordnance survey map reference or description CRYSTAL LOUNGE 126 HIGH ROAD LOUGHTON ESSEX IG10 4BE	
Post town LOUGHTON	Post code (if known) IG10 4BE

Name of premises licence holder or club holding club premises certificate (if known) N/K.
--

Number of premises licence or club premises certificate (if known) LN/210002365

Part 2 - Applicant details

I am

- 1) an interested party (please complete (A) or (B) below) Please tick yes
- a) a person living in the vicinity of the premises
 - b) a body representing persons living in the vicinity of the premises
 - c) a person involved in business in the vicinity of the premises
 - d) a body representing persons involved in business in the vicinity of the premises
- 2) a responsible authority (please complete (C) below)

3) a member of the club to which this application relates (please complete (A) below)

(A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)

Please tick

Mr Mrs Miss Ms

Other title
(for example, Rev)

Surname

FISHER

First names

SIMON.

I am 18 years old or over

Please tick yes



Current postal address if different from premises address

EPPING POLICE STATION
HIGH STREET
EPPING
ESSEX CM16 4AP.

Post town

EPPING

Post Code

CM16 4AP

Daytime contact telephone number

01279 625405

E-mail address (optional)

SIMON.FISHER@ESSEX.PNN.POLICE.UK

(B) DETAILS OF OTHER APPLICANT

Name and address

N/A.

Telephone number (if any)

E-mail address (optional)

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Name and address SIMON FISHER LICENSING UNIT 230 HIGH STREET LEPPING ESSEX CM16 4AP.
Telephone number (if any) 01279 625405
E-mail address (optional) SIMON.FISHER@ESSEX.PNN.POLICE.UK

This application to review relates to the following licensing objective(s)

- 1) the prevention of crime and disorder
- 2) public safety
- 3) the prevention of public nuisance
- 4) the protection of children from harm

Please tick one or more boxes

<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>

Please state the ground(s) for review (please read guidance note 1)

Due to a number of incidents prior to 4-2-2010 a review of the license was held before the licensing panel resulting in a variation of the hours of trading and the inclusion of 33 conditions under ANNEX 2. This was because the licensing objectives were being undermined.

Since 4-2-2010 a further 15 incidents have happened. Four were Non Violent and 11 were of a Violent Nature.

On 21.11.2010 incidents happened at the premises resulting in an early closure with a very large number of persons being obliged to leave the premises at about 01.30. The result was that a number of outbreaks of violence occurred with some 6 persons receiving serious injuries, including facial injuries & fractures. Officers in attendance arrested 6 persons for offences ranging from Grievous Bodily Harm, Assault & violent disorder.

Please provide as much information as possible to support the application
(please read guidance note 2)

A team of Detectives have been called in to investigate an issue of Violent Disorder, involving a range of offences. This is early in the investigation which is supported by an interim report by the lead investigator officer (attached).

In order to support the review application copies of the 15 incidents are attached. Also attached is a copy of the licence bearing the conditions, with a copy of the letter sent 23.11.10 complying with condition 33 of ANNEX 2.

As soon as additional evidence becomes available it will be served by way of additional evidence.

Two of the persons involved had been in the premises of CRYSTAL LOUNGE. Both were under age. One was the victim of an assault and the other arrested for affray.

Have you made an application for review relating to this premises before Please tick yes

If yes please state the date of that application

Day Month Year

--	--	--	--	--	--	--	--

If you have made representations before relating to this premises please state what they were and when you made them
I am unable to provide this, as the application for a previous review was not made by me.
It was heard on 4-2-2010

Please tick yes

- I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder ~~of the club~~
- I understand that if I do not comply with the above requirements my application will be rejected

IT IS AN OFFENCE, LIABLE ON CONVICTION TO A FINE UP TO LEVEL 5 ON THE STANDARD SCALE, UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION

Part 3 – Signatures (please read guidance note 3)

Signature of applicant or applicant's solicitor or other duly authorised agent (See guidance note 4). If signing on behalf of the applicant please state in what capacity.

Signature

pp. Insp Tom SIMONS (LOUGH TON)

Date

24-11-2010

Capacity

me Licensing officer Essex Police (Epping Police Stn)

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 5)

INSR. TOM SIMONS
LOUGH TON POLICE STATION.

Post town LOUGH TON

Post Code IG10 1BE

Telephone number (if any) 0300 333 4444 313120.

If you would prefer us to correspond with you using an e-mail address your e-mail address (optional)

Notes for Guidance

1. The ground(s) for review must be based on one of the licensing objectives.
2. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
3. The application form must be signed.
4. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
5. This is the address which we shall use to correspond with you about this application.



PO Box 2, Headquarters,
Chelmsford, Essex CM2 6B

Telephone 0300 3334444

Website: www.essex.police.uk

Facsimile: 01245 452259

Mr A.Kundra
Mr Ross Parry,
Mr Steve Malone.
c/o Crystal Lounge,
126 High Road,
Loughton Essex,
IG10 4BE

Simon Fisher,
Licensing Unit,
Epping Police Station,
Epping,
Essex,
CM16 4AP

01279 625405.

23/11/2010.

Dear Sirs,

Thank you for attending the meeting this morning with Inspector Simons at Loughton Police Concerning the incident that occurred on Sunday 21st November 2010 at about 0210 hours.

As you will all only be too aware a review hearing was heard earlier in the Year at Epping Forest District Council Chambers by The Licensing Panel where your trading hours were Reduced.Following the practices you had in place and the reduction of incidents,it was Decided that your trading hours should be allowed to resume to the closure hours That were previously in place.

Thus as of 28th October 2010 this is formal notice to allow you to resume those hours.i.e. Bar closure 0200 on Fridays and Saturdays with everyone off the premises by 0230 hours.

As was explained at the meeting this morning an incident of Serious Violent Disorder Resulting in a number of persons seriously injured and many arrests being made, We shall be seeking a review of the license.The time scale for such a hearing could only take place within The next four to six weeks.All incidents at or near Crystal Lounge will be monitored and Recorded.You will be expected to have in place a robust approach to*CHALLENGE Under 21 years of Age.endorsed with photographic proof.

We will be maintaining close liaison with yourselves in order to progress matters.If you wish to Contact me please do so. The contact point number is at the head of this letter.

Yours Faithfully,

Simon Fisher.

Divisonal Licensing Officer.

C.C. Inspector Tom Simons.

NOT PROTECTIVELY MARKED

**taking a lead in
making Essex safer**

www.essex.police.uk

Viewing NID 83782 Western

NID: 83782
 PID: 1876
 Incident No: EP-20101121-0157
 Date: 21/11/2010
 Time: 02:10
 Arrests:
 Ejected:

Incident 91 of 91

Incident Type: 0003 >ABH
 0014 Serious Public Order

Description:
 APPEARS THERE WAS A FIGHT/DISTURBANCE INSIDE THE CLUB EARLIER RESULTING IN THE PREMISES CLOSING EARLY. ABOUT 150 PEOPLE BEGAN FIGHTING THE STREET RESULTING IN SEVERAL PERSONS BEING SERIOUSLY INJURED. OFFICERS CALLED AND AT LEAST 6 PEOPLE WERE ARRESTED FOR GBH AFFRAY AND OTHER ASSAULTS.

Order By:

Details
 Conditions
 Incidents/Visits
 Applications
 Door Staff
 Notes
 Premises
 Person
 Address
 Owners
 Agencies
 Door Staff
 Hist

Viewing NID 83549 Western

PID 1876

NID 83549

BERN DEPIGE GRAY STAIR LOUNGE

1876

Incident 90 of 91. Last Incident on: 21/11/2010

Premise

Date: 13/11/2010

Time: 19:24

Arrests:

Incident No: EP-20101113-1140

Ejected:

Incident Type:

0016 Theft Act

Description:

IFORMANT IS LOSERS MOTHER. SHE ATTENDED LOUGHTON P.S. STATING HER DAUGHTER HAD BEEN IN THE PREMISES BETWEEN 2100 TO 02-00 PREVIOUS DAY AND THAT CONTENTS OF HER HANDBAG HAD BEEN STOLEN.PURSE AND MOBILE PHONE TAKEN. MCI-1'S TAKEN AND CCTV BEING DOWN LOADED.

773 1876 19/11/2010 01:57

EP 20100518 0081

Incidents Visits

Order By:

Details Conditions Incidents/Visits Applications Door Start Notes

Premises Person Address Owners Agencies Door Staff

Items = 1

Search

OK

Cancel

Edit

Cancel

INN KEEPER

File Action Menu Query Main Menu About Configure Window 6905 LOPR SEPT 14 13:38 24-Nov-2010

Main Menu MyList New Prem View Prem Strch Prem New Pa View Per Strch Per Strch Apps Looking Diary Logout

Viewing NID 82468 Western

PD: 1876

NID: 82468

URBN DISTRICT CRYSTAL LOUNGE

CRYSTAL LOUNGE 126 HIGHT ROAD, LOUNGE ON PESSER, CRYSTAL

Incident 89 of 91. Last Incident on 21/11/2010

Date: 17/10/2010

Time: 00:14

Arrests:

Incident No: EP-20101017-0020

Ejected:

Incident Type:

0041 Disturbance

Description:

INFORMANT STATES IN HIGH ROAD OUTSIDE GROUP MALES FIGHTING OFFICERS ATTENDED FOUND NO FIGHT ONE MALE WITH BLOODY NOSE REFUSING DETAILS.

773... 1876 19/11/2010 01:57

EP-20100510-0081

Incidents Visits

Order By:

Details Conditions Incidents/Visits Applications Door Staff Notes

Premises Person Address Owners Agencies Door Staff

1876-510

Hts: -1



Search

OK

Cancel

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Viewing NID 81815 Western

PD: 1876

NID: 81815

Premise

PID: 1876

URN: M23051 CRYSTAL LOUNGE

CRYSTAL LOUNGE (24) HIGHROAD, LOUGHTON, ESTERLING, 4916

Incident 87 of 91. Last Incident on: 21/11/2010



Date: 25/09/2010

Time: 01:20

Arrests: []

Incident No: EP-20100926-0107

Ejected: []

Incident Type:

0002 ABH

Description:

INFORMANT STATES HE IS OUTSIDE PREMISES STATES HE AND FRIEND BEEN ASSAULTED BY DOORSTAFF BOTH VERY INTOXICATED. NO COMPLAINT

Details Officer/Staff/Persons Door Staff

773... 1876 19/05/2010 01:57

EP-20100510-0081

Incidents Visits

Order By: []

Details Conditions Incident/Mist Applications Door Staff Notes

Premises

Person

Address

Owners

Agencies

Door staff

Limit Max = 500

Hits = 1

Search

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INN KEEPER

File Action Menu Query Main Menu About Configure Window

6905 LOPR SEP11/14 13:38 24-Nov-2010

Main Menu MyLast New Prem View/Prem Strch Prem New Per View Per Strch Per Strch Apps Lookup Diary Logout

Viewing NID 81316 Western

PID: 1876 UREN DISTRICT CRYSTAL LOUNGE Incident 86 of 91. Last Incident on: 21/11/2010

Premise PID: 1876 CRYSTAL LOUNGE (26 HIGH ROAD) LOUGHTON LINDSEY LG10 4BE

Date: 10/09/2010 Time: 23:23 Arrests: Ejected:

Incident No. Incident Type: Common Assault

Description: INCIDENT TOOK PLACE IN OUTDOOR SMOKING AREA A MALE WAS STRUCK BY ANOTHER AND AN AMBULANCE WAS REQUESTED. OFFICERS WERE CALLED AND ATENDED. MEETING WITH HSP SIMONS AND P.S. WALKER ADVISED GIVEN ADDITIONAL DOOR SUPERVISORS TO BE DEPLOYED.

Details Office Staff Person Door Sign Notes

773-1876 19/05/2010 01:57 FP-20100510-0081

Incidents Visits Order By:

Details Conditions Incidents/Visits Applications Door Staff Notes

Premises Person Address Owners Agencies Door Staff

Search OK Cancel

Edit Cancel

FP-20100510-0081

Viewing NID 79121 Western

PID: 1876

NID: 79121

Premise

PID: 1876

URAN 0121G01 CRYSTAL LOUNGE

CRYSTAL LOUNGE, 126 HIGH ROAD, LOUGHTON, ESSEX, IG10 4BF

Incident 85 of 91. Last Incident on: 21/11/2010

Date: 09/07/2010

Time: 00:20

Arrests:

Incident No: EP-20100709-1869

Ejected:

Incident Type:

0038 Other

Description:

INFORMATION FROM ANGELIQUE FERRA D.P.S. LICENSEE OF PREMISES HAS WALKED OUT FOR GOOD NOW STATING NO DPS IN PLACE THUS PREMISES MUST NOT SELL ALCOHOL UNTIL NEW DPS IN PLACE CONFIRMED SUBSEQUENTLY BY P.S. CHRISTIAN AT LOUGHTON.FURTHER INFORMATION MONDAY 12/7/10 ALLPICATION FOR TRANSFER AND NEW DPS IN PLACE AS OF 1200 NOON AT E.F.D.C. LICENSING DEPT.FURTHER INFORMATION HARD COPY APPLICATION FOR TRANSFER AND NEW DPS RECEIVED AT EPPING POLICE STATION.HSP SIMONS INFORMED. 6905

Details Officers/PSO/Person Door Staff Notes

773 1876 19/05/2010 01:57

EP-20100510-0081

Incidents Visits

Order By:

Details Conditions Incidents/Visits Applications Door Staff Notes

Premises Person Address Owners Agencies Door staff

Hrs = 1

Search

OK

Cancel

Edit

Cancel

PID: 1876

NID: 77334

Premise

U/R N D123CT CRYSTAL LOUNGE

Incident 84 of 91. Last Incident on: 21/11/2010

768

CRYSTAL LOUNGE, 126 HIGH ROAD, LITCHFIELD, ESSEX, IG11 4BT

Date: 19/05/2010

Time: 01:57

Arrests:

Incident No: EP-20100510-0081

Ejected:

Incident Type:

Description:

APPEARS A FIRE OCCURED VOLUMES OF SMOKE COMING FROM THE REAR FIRE BRIGADE INVESTIGATING AT THIS STAGE LEVEL 2 INVESTIGATION NO SUSPICIOUS CIRCUMSTANCES.

Details: Officers/RSio Persons Door Staff Notes

768 1876 02/05/2010 00:48

EP-20100507-0093

00441

Incidents Visits

Order By:

Details Conditions Incidents/Visits Applications Door Staff Notes

Premises Person Address Owners Agencies Door Staff

Hits = 1

Search

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INN KEEPER

File Action Menu Query Main Menu About Configure Window 6905 LOPR SEP1114 13:39 24-NOV-2010

Main Menu MyLast New Prem ViewPrem Srch Prem New Per View Per Srch Per Srch Apps Lookup Diary Logout

Viewing NID 76869 Western NID: 76869 UREN DISTRICT CRYSTAL LOUNGE Incident 83 of 91. Last Incident on: 21/11/2010

PID: 1876 BRISBANE CRYSTAL LOUNGE 120 HIGHT ROAD, BRISBANE QLD 4000

Date: 03/05/2010 Time: 02:28 Arrests: Elected:

Incident No: EP-20100503-0121 Incident Type:

0003 >ABH

Description: OFFICERS CALLED TO OUTSIDE MALE FOUND UNCONSCIOUS WITH HEAD WOUNDS. APPEARS TWO MEN GOT OUT OF A TAXI AND ASSAULTED HIM THE RAN STEALING THE TAXI ROOF SIGN. SEVERAL TEETH WERE MISSING VICTIM MALE CADET JAW IS BROKEN ENQUIRES CONTINUE. UPDATE 5/5/10 LAW NOT BROKEN MANY TEETH BROKEN OFF, STILL SERIOUSLY INJURED. ALLEGATION UPATED TO GBH. HE WAS A CADET NOW NO LONGER.

Details Officers/Persons Door Staff

768-1876 02/05/2010 00:48 EP-20100503-0093 00:41

Incidents Visits Order By: []

Details Conditions Incidents/Visits Applications Door Staff Notes

Premises Person Address Owners Agencies Door Staff

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24-Nov-2010

Main Menu: MyLast New Prem View Prem

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Logout

Viewing NID 76868 Western

PID: 1876

NID: 76868

PID: 1876

URAN DISTRICT CRYSTAL LOUNGE
CRYSTAL LOUNGE 126 HIGH ROAD LOUGHTON, ESSEX, IG10 4BE

Incident 82 of 91. Last Incident on: 21/11/2010

Date: 03/05/2010

Time: 01:33

Arrests:

Incident No: EP-20100503-0089

Elected:

Incident Type:

0001 Common Assault

Description:

TWO FEMALES FIGHTING OUTSIDE OFFICERS CALLED TWO WOMEN ARRESTED FOR 1) COMMON ASSAULT AND THE OTHER FOR P.O.

758-1876

02/05/2010

00-48

EP-20100503-0093

00-491

Incidents Visits

Order By:

Details Conditions

Incidents/Visits

Applications

Door Staff

Notes

Premises Person

Address

Owners

Agencies

Door staff

SEARCH 500

Hits = 1

Search

Edit

Cancel

OK

Cancel

INN KEEPER

File Action Menu Query Main/airr About Configure Window
Main Menu MyLast New Prem ViewPrem Sych Prem New Per View Per Sych Per Sych Apps Lookup Diary Logout

6905 LOPR SEP1114 13:39 24NOV2010

Viewing NID 76865 Western

PID: 1876

NID: 76865

URR District: CRYSTAL LOUNGE

PID: 1876 CRYSTAL LOUNGE, 126 HIGH ROAD, HUGHTON, ESSX, S10 4BE

Incident 84 of 91. Last Incident on: 21/11/2010

Date: 02/05/2010

Time: 00:48

Arrests:

Incident No: EP-20100502-0093

Elected:

Incident Type:

0041 Disturbance

Description:

**DISTURBANCE INSIDE THE PREMISES OFFICERS ATTENDED
NO COMPLAINTS PERSONS DISPERSED.**

755... 1876 27/03/2010 00:43

FP 20100327-0075

0041

Incidents Visits

Order By:

- Details
- Conditions
- Incidents/Visits
- Applications
- Door Staff
- Notes

Premises: Person Address Owners Agencies Door staff

PrintMax = 500

Hits = 1

Search Edit Cancel
OK Cancel

INN KEEPER

File Action Menu Query Main Menu MyLast New Prem View Prem Srch Prem New Per View Per Srch Per Srch Apps Lookup Diary Logout

6905 LOPR SEPT11/4 13:40 24-Nov-2010

PID: 1876 NID: 76152 D/RN: 0123C31 CRYSTAL LOUNGE

Viewing NID 76152 Western CRYSTAL LOUNGE 126 HIGH ROAD LOUGHTON, ESSEX IG10 4BE

Incident 80 of 91. Last Incident on: 21/11/2010

Date: 11/04/2010 Time: 01:23 Arrests: Ejected:

Incident No: EP-20100411-0102

Incident Type: Sexual Offence

Description: FEMALE ATTENDED LOUGHTON POLICE STATION ALLEGED A MALE KNOWN TO HER AS SIMON APPROACHED HER LOWERED THE FRONT OF HER DRESS TEMPORARILY, ARRANGEMENTS IN HAND TO PURSUE ENQUIRY.

Details Officers/Reports Door Staff

756-1876 27/03/2010 00:43 EP-20100327-0075 0041

Order By:

Details Conditions Incidents/Visits Applications Door Staff Notes

Premises Person Address Owners Agencies Door Staff

Hits = 1

Search OK Cancel

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Viewing NID 75619 Western

6905 LOPR SEP114 13:40 24-Nov-2010

PID 1976

NID 75619

URRM-D123C31 CRYSTAL LOUNGE

PID 1876

CRST AND LOUNGE 124 HIGH ROAD LOUITION ESSEX IG0048E

Incident 79 of 91. Last Incident on: 21/11/2010

Date: 27/03/2010

Time: 00:43

Arrests:

Incident No: EP-20100327-0075

Ejected:

Incident Type:

0041 Disturbance

Description:

INFORMANT STATES HE WAS CHASED BY GROUP 20 YOUTHS WHEN FOUND BY POLICE WAS CONFUSED INTOXICATED AND PROBABLY MISCONSTRUED THE SITUATION. NO EVIDENCE OF INJURY.

744 1876 21/02/2010 01:53 2

EP 20100224-0034

0002100131

Incidents Visits

Order By:

Details Conditions Incidents/Visits Applications Door Staff Notes

Premises: Person Address Owners Agencies Door staff

Hits = 1

Search

OK

Cancel

Edit

Cancel

Viewing NID 74947 Western

PID: 1876

NID: 74947

Premise

PID: 1876

UR N DIZAGH CRYSTALL LOUNGE
CRYSTALL LOUNGE 126 HIGH ROAD LITTLETON, CO 80120

Incident 78 of 91. Last Incident on: 21/11/2010

Date: 06/03/2010

Time: 02:00

Arrests:

Incident No: EP-20100306-0136

Ejected:

Incident Type:

0041 Disturbance

Description:

LARGE GROUP PREPARING TO FIGHT AT REAR OFFICERS
ATTENDED ALL QUIET NO OFFENCES NO INJURES CROWD
DISPERSED.

74947 1876 30/11/2009 00-18

EP 20091430-0015

00131

Incidents Visits

Order By:

Details Conditions Incidents/Visits Applications Door Staff Notes

Premises Person Address Agencies Door staff

EP 1876 1500

Hits = 1

Search

OK

Cancel

Edit

Cancel

View

Viewing NID 74486 Western

PID-1876

NID 74486

Premise

PID 1876

UPN 012101 CRYSTAL LOUNGE

CRYSTAL LOUNGE 126 HIGH ROAD LOUGHTON, ESSEX IG10 4BE

Incident 77 of 91. Last Incident on: 21/11/2010

Prem Type

Date: 21/11/2010

Time: 01:53

Arrests: 2

Incident No: EP-20100221-0134

Ejected:

Incident Type:

0002 ABH
0013 Minor Public Order

Description:

ONE MALE ARRESTED FOR UNDERAGE MINOR P.O. ALSO INTOXICATED, ONE MALE ARRESTED FOR ASSAULT.

74486 1876

30/11/2009 00-13

FP 20091130-0015

00131

Incidents Visits

Order By:

Details Conditions

Incidents/Visits Applications

Door Staff Notes

Premises Person

Address

Owners

Agencies Door Staff

List/View

Print

hits = 1

Search

OK

Cancel

Edit

Cancel

Exit

Cancel

Station: Loughton

Officer: APS 70313 LEWIS

Subject: CRYSTAL LOUNGE INCIDENT

Date: 23/11/2010

Ref: 157 - 21/11/2010



On Sunday 21st November 2010 police were conducting High visibility patrols as part of OPERATION TEUTONIC, outside Crystal Lounge, High Road, Loughton.

APS 221 CRAN, PC LEAVETT, PC 2981 WILLIAMS and SC 73633 WALES were at the location as door staff were removing 2 groups of males that had been involved in an altercation. No offences had been disclosed to officers. The group were split up. One group began to leave the scene.

One group involved were Asian males. The other group were a group of white males.

The management took the decision to close the bar due to the problems inside the bar following a further fight that began in the bar. The problems between the 2 groups is believed to began at approximately 01:30 hours. As the bar closed there were approximately 150 people directed onto the High road.

At approximately 02:10 hours PC 2981 WILLIAMS called the control room advising that scuffles were occurring between people from the Crystal Lounge after the closure.

There was a fight on the green area close to Crystal lounge.

Urgent assistance calls were made by officers who were on scene. Another large group of males had began fighting close to Mayflower taxi's. A male was unconscious on the floor.

Assistance was requested from Met pol, Herts pol and BTP.

6 persons were arrested details below:

[REDACTED] - Warning markers - Violent, offends on bail, Previous for threats to commit damage, Crim damage 2007, Public order 2006, Violent disorder and GBH 2005.

[REDACTED] - Arrested for ABH/Violent disorder - Seen by officers to kick [REDACTED]

[REDACTED] - Warning markers - Violent - GBH. Previous - Public order 1997, Crim damage 1996, Common assault 2003, Crim damage 1999.

[REDACTED] - Arrested for GBH/Violent disorder - Seen by officers to punch [REDACTED]

[REDACTED] - Warning markers - Violent. Previous - Non dwelling burglary 2010.

Arrested for ABH - [REDACTED]

RESTRICTED (when complete)

[REDACTED] - No warning markers, No previous.

[REDACTED]
[REDACTED]
[REDACTED]
Arrested for Affray [REDACTED]

[REDACTED] - No warning markers. Previous - Public order 2010, TFMV 2005.

[REDACTED]
[REDACTED]
[REDACTED]
Arrested for Affray [REDACTED]

[REDACTED] - No warning markers. Previous ABH 2004.

[REDACTED]
[REDACTED]
[REDACTED]
Arrested for GBH/Violent disorder. [REDACTED]

The following persons are victims/Witnesses

[REDACTED]
[REDACTED]
Received a cut to his face. Injury to mouth that requires surgery

[REDACTED]
[REDACTED]
Fractured cheek bone. Had a bottle smashed over is head.

There are 7 other witnesses from this group males

The enquiries that has been conducted on the evening:

Suspects located and arrested.

A cordon and crime scene log was commenced. The scene is High road, Loughton between Old station road and smarts Lane.

Clothing seized from victims and suspects.

CID ACTIONS OUTSTANDING

Complete outstanding mg11's from victims, witnesses and door staff.

Chase CCTV.

Submit forensics.

Updated licence 22.9.10

PREMISES LICENCE

Part A



Premises licence number:

LN/210002365

Part 1 – Premises details:

Postal address of premises, or if none, ordnance survey map reference or description:

Crystal Lounge
126 High Road

Post Town: Loughton

Post code: IG10 4BE

Telephone number: 0208 518 4496

Where the licence is time limited the dates: N/A

Licensable activities authorised by the licence:

Alcohol Sales
Late Night Refreshment
Live Music
Recorded Music
Exhibition of Films
Indoor sporting events
Provision of entertainment facilities for making music and dancing

The times the licence authorises the carrying out of licensable activities:

Monday – Thursday – 10:00am – 00:00am

Friday & Saturday – 10:00am – 01:00am

Sunday – 10:00am – 01:00am

Non standard times

St Patricks Day, Good Friday, Easter Saturday, Easter Sunday, Easter Monday, May Bank Holiday (1st), Friday, Saturday, Sunday prior, May Bank Holiday (2nd), Friday, Saturday, Sunday prior, August Bank Holiday, Friday, Saturday, Sunday prior, and Christmas Eve additional hour past the terminal time.

New Years Eve – From the end of permitted hours on New Years Eve to the start of permitted hours on New Years Day.

The hours for the licensable activities are modified to the extent that after 28th October 2010, provided that the Licensing Police Officer has provided written approval and the requirements of condition 33 have been complied with:

Friday & Saturday – 10:00am – 02:00am

The opening hours of the premises:

Monday – Thursday – 10:00am – 00.30am

Friday & Saturday – 10:00am – 01:30am

Sunday – 10:00am – 01:30am

The opening hours of the premises are modified to the extent that after 28th October 2010, provided that the Licensing Police Officer has provided written approval and the requirements of condition 33 have been complied with:
Friday & Saturday – 10:00am – 02:30am

Where the licence authorises supplies of alcohol whether these are on and / or off supplies: On and Off.

Name, (registered) address, telephone number and e-mail (where relevant) of holder of premises licence:
Peach Entertainment Limited
28 Goodge Street
London
W1T 2QQ

Registered number of holder, for example company number, charity number (where applicable):
06537096

Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol:
Amit Kundra
[REDACTED]
South [REDACTED]
[REDACTED]
[REDACTED]

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol:
P02065
London Borough of Redbridge

Annex 2 – Conditions consistent with the Operating Schedule:

Conditions agreed at licensing panel hearing on 4th February 2010 as varied

The Prevention of Crime and Disorder.

1. Suitable and sufficient external lighting shall be installed to adequately light the façade and immediate footpath adjacent to the façade of the premises as agreed and approved by Police (within 3 months of the date of this condition being imposed). The approved lighting shall be maintained and used after 21:00pm.
2. Radio pagers on EMR frequency to be used by door supervisors.
3. No entry granted to persons who appear to be intoxicated.
4. Staff to be trained on drug awareness, under age drinking and other issues regarding crime and disorder on induction and at regular staff meetings.
5. Queue management approved policy in operation – to be approved by the Police within 3 months of the date of this condition being imposed.
6. The premises will participate in the local recognised pub watch or equivalent scheme.
7. The DPS shall contact the Police Licensing Officer every 4 months to review compliance with conditions and discuss any incidents that have been recorded.
8. The premises is to keep and maintain an incident book which is to detail all incidents of crime and disorder both inside and directly outside the premises.
9. No glassware to be taken off the premises by the patrons.
10. The smoking area is to be positioned at the rear of the premises and patrons are not to be allowed to smoke outside the front of the premises.
11. SIA supervisors to wear high visibility jackets/vests or otherwise as agreed by the Police in writing when outside the premises.
12. CCTV surveillance cameras to be placed on the exterior of the building. The CCTV cameras shall be installed, maintained and operated at the location marked on a plan of the premises as approved by the Police within 3 months of the date of this condition being imposed. All images recorded by the CCTV system shall be retained in unedited form for a period of not less than 31 days. The images are to be made available to the Police or Local Authority for inspection on request. The CCTV system shall continually record whilst the premises remain open for licensable activities and during all times that customers remain on the property. All equipment should be in accordance with Code of Practice BS/EN50132-7 & BS8495/2007.
13. On Fridays & Saturdays and any day when the premises remain open for licensable activities after midnight then, from 21:00pm until close a minimum of three SIA registered security guards shall be on duty at the premises to ensure that patrons leave responsibly and with a minimum disturbance.

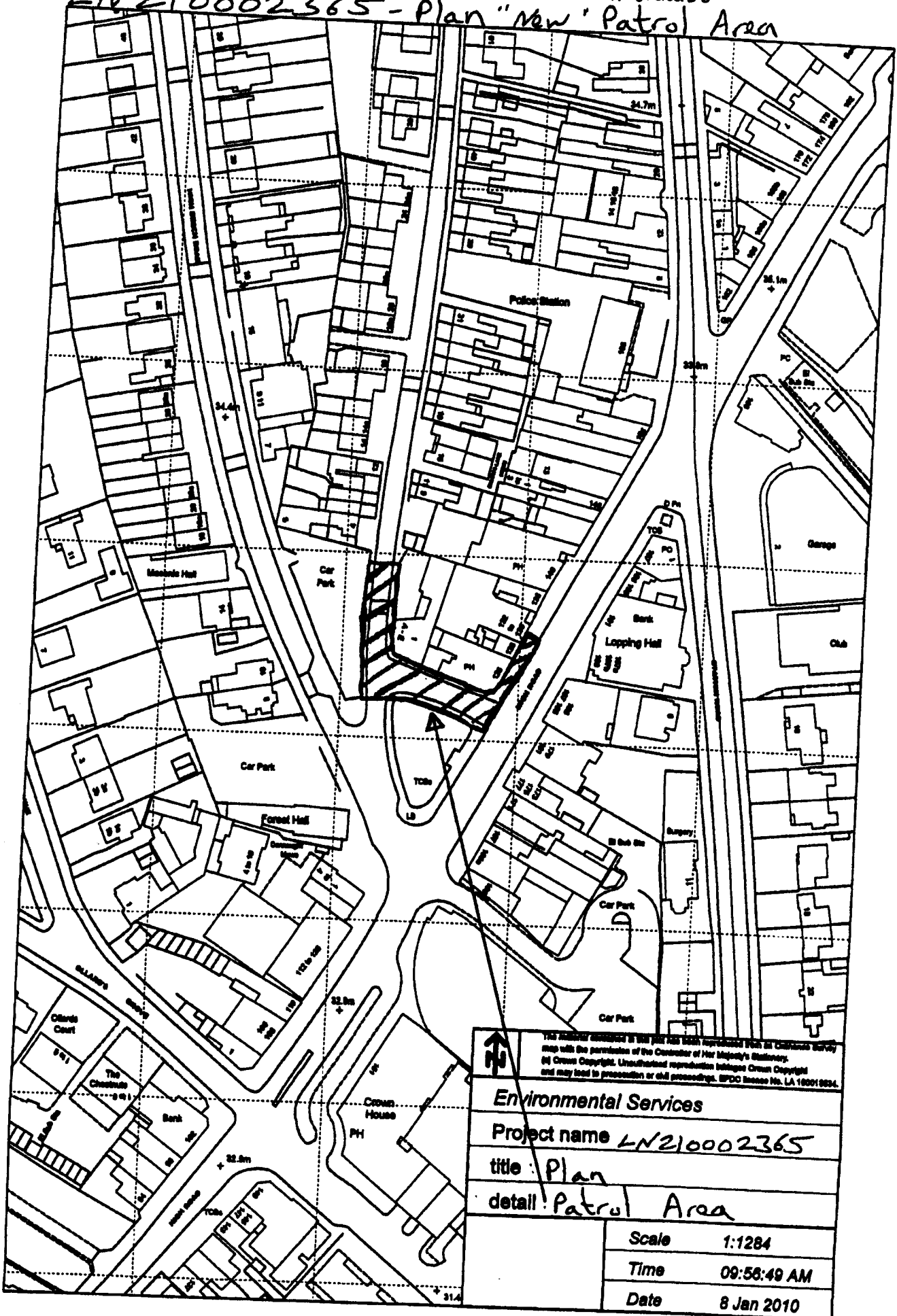
Public Safety

14. The maximum number of persons that may be admitted to the premises shall be 150 persons or such other number as may be agreed with the Fire Authority in writing.
15. The premises is to have a fire certificate.
16. Fire Action Notices are to be displayed and fire evacuation procedure in place.
17. Emergency lighting system maintained and in operation.
18. Staff to be trained fully in all safety issues.
19. Weekly alarm, fire risk and health and safety cheques carried out.
20. Escape routes are monitored and maintained and fire action notices are on display.

Prevention of Public nuisance

21. The Designated Premises Supervisor or door supervisors will ask all customers to leave quietly.
22. The Premises Supervisor (or representative) shall monitor the volume of music emanating from the premises and adjust the volume to ensure that any amplified sound or other music from the licensed premises does not cause a public nuisance.
23. The Premises Supervisor (or representative) shall carry out a daily check of the near vicinity of the premises (shown as patrol area on the attached plan marked LN/210002365 – Plan) and arrange for clearance of any litter including glass bottles discarded by customers associated with the premises.
24. Notices to be placed at all exits and around the premises in places where they can be easily seen and read advising all customers to leave the premises and the area quietly.
25. A minimum of two roaming door supervisors registered with the SIA will patrol outside in the near vicinity of the premises, shown as the patrol area on the attached plan (marked LN/210002365 – Plan) at least 30 minutes after the designated closing time of the premises. The patrolling supervisors shall wear high visibility jackets or vests. The patrolling supervisors shall cooperate with the police and any other enforcement agencies and will ask patrons of the premises to leave quietly.
26. An appropriate automatic noise control device must be used for amplified sound. The device should be set so that the volume of any amplified sound emanating from the premises does not cause a public nuisance.
27. A specific taxi operator/s will be nominated for staff and customers use. The company's telephone number will be advertised to customers.
28. Deliveries and services are carried out between the hours of 08:00am and 19:00pm.
29. To prevent glass noise, waste bags containing bottles are to be stored in the garden and bins are to be filled between 09:00am and 20:00pm.

LN210002365 - Plan 'New' Patrol Area



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Environmental Services	
Project name	LN210002365
title	Plan
detail	Patrol Area
Scale	1:1284
Time	09:58:49 AM
Date	8 Jan 2010

Nichola Glasscock - Crystal Lounge, 126 High Road - licence review

From: "David Linnell" <[REDACTED]>
To: "Loughton Town Council" <contact@loughton-tc.gov.uk>, "EFDC Licensing" <licensing@eppingforestdc.gov.uk>
Date: 03/12/2010 17:48
Subject: Crystal Lounge, 126 High Road - licence review

----- Original Message -----

From: Kelly, Patricia (UK)
To: 'contact@loughtonresidents.co.uk'
Sent: Friday, December 03, 2010 4:58 PM
Subject: Crystal Lounge, 126 High Road - licence review

To Whom it may Concern

Further to your leaflet dated 16 November, I wish to express my views in relation to the above.

My husband and I strongly object to the application for a new licence for the above establishment. There have been countless incidents historically in relation to this venue, regardless of which name it goes by. Nearby residents have suffered continuous disturbance from noise levels, especially during the early hours of the morning, either when customers are leaving the bar or by brawling and shouting outside. Every weekend there are discarded beer bottles and broken glass strewn across pavements, kerbs and roads (The Hollybush is not blameless in this regard either). Many times I have had to walk my dog in the road in order to avoid any damage to his paws, to say nothing of elderly people and children I have seen walking in the road to avoid broken glass. On this point, I would be interested to know why proprietors of such establishments should not be responsible for the aftermath of their wild party nights and clear up their rubbish.

Has EFDC not yet realised that the majority of residents in Loughton are totally sickened by the continuous onslaught of those people with nothing else in mind than to cause trouble.

I would think it perfectly obvious to anyone of any intelligence that the granting of a licence to the Crystal Lounge (and to other irresponsible establishments) is therefore contra to:

- The prevention of crime and disorder
- Public safety
- The prevention of public nuisance
- The protection of children from harm

And if this is not clear enough to the Town Council, I would suggest a stroll along Loughton High Road at anytime during the evening/early hours (particularly a weekend) in order to fully grasp what I am saying.

Yours sincerely

Mrs P Kelly
High Beech Road
Loughton
Essex

Licensing Office,
Corporate Support Services,
Epping Forest District Council,
Civic Offices,
High Street,
Epping,
CM16 4BZ

0 8 DEC 2010

Mr N Tibbott,
High Beech Road,
Loughton,
Essex,
IG104BN.

06/12/ 2010

Dear Sir,

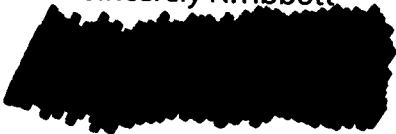
regarding the licence review for the Crystal Lounge 126 High Rd Loughton, I have lived in Loughton for 20 years & seen many changes, but still enjoyed a feeling of community, and relative safety on our streets at night.

Since the late night club scene arrived in our town, in one guise or another, the atmosphere at night becomes totally different, and I feel there is no place for the Crystal Lounge or any such venue in our town.

I have witnessed bad language and threatening behaviour from people leaving these premises, with the aftermath of piles of vomit and broken glasses on the street in the morning, and the latest mass brawl is the last straw which speaks volumes for what kind of business late night club venues bring to our community.

The licence for this venue should be revoked as the existence of the Crystal Lounge only brings crime, public nuisance and a potential threat in the form of glass and vomit to passing school children in the morning.

Yours Sincerely N.Tibbott

A large black rectangular redaction mark covering the signature area.

E-mail: [REDACTED]

[REDACTED]
Connaught Avenue
Loughton
Essex IG10 4DP

Licensing Office
Corporate Support Services
Epping Forest District Council
Civic Offices
High Street
Epping CM16 4BZ

cc. Loughton Town Council

7th December 2010

Re: Crystal Lounge, 126 High Road, Loughton – Licence review

Dear Sirs

We are writing regarding the above subject to express our concerns to the continued abuses with regard crime, anti social behaviour, public nuisance, both verbal and litter based in relation to the Crystal Lounge.

Following the earlier review and proceedings by the police to revoke or shorten the licensing hours of the 'Minx Bar' (now the Crystal Lounge) it seems they bypassed the decision by Council to curtail the sale of alcohol to 12.30am. We were astonished that by revamping the decor and renaming the club to Crystal Lounge previous rulings were able to be put aside.

The fact remains this premise is responsible for unacceptable noise levels to the nearby residential areas. The disturbance continues into the early hours of the morning thereby disturbing families and children. We often hear fights and loud chatter in the adjacent High Beech Road car park, litter (beer bottles, cans, cigarette packets and the other day a man's shoe) are often thrown over our garden wall. People are urinating in public areas and most weekend morning's vomit can be seen in the High Road and Ollards Grove. This part of Loughton High Road is slowly being denigrated and we would not wish to pass through this area after 11pm

We warned in our previous correspondence that this anti social behaviour would eventually lead to serious crime and put public safety at risk.

We believe the Council should revoke their licence or at the very least restrict the sale of alcohol to 12pm and also restrict the use of loud music to 12pm so that the neighbourhood can once again enjoy the benefits of the Town that they previously enjoyed and expected

Yours faithfully

[REDACTED]
Mr M & Mrs E Pidgeon


Smarts Lane
Loughton
Essex
IG10 4BX

10 December 2010

Licensing Office
Corporate Support Services
Epping Forest District Council
Civic Offices
High Street
Epping
Essex CM16 4BZ

Dear Sirs

**Crystal Lounge, 126 High Road, Loughton
Licence Review**

With reference to the above licence review, I wish to place on record my strong objections to the existence of this nightclub at the bottom of my road. I am fed up with being woken up virtually every Friday, Saturday and Sunday evenings by people running up and down Smarts Lane, shouting, fighting, and throwing "for sale" boards at parked cars, until 2am. When I moved into Smarts Lane 15 years ago it was a quiet road. This is still the case during daylight hours but at night the road turns into a brawling arena, not to mention a toilet facility, for drunken louts.

There may be demand for nightclubs which bring business to a town, but is this the sort of business we want to bring into our home town? I would suggest not. I do not see how such business can prosper our town. Loughton is getting a bad reputation and nightclubs such as the Crystal Lounge are the cause of vandalism and other crimes resulting from binge drinking.

Please register my objection to Crystal Lounge's licence being renewed.

If the licence is renewed, and I sincerely hope it will not be especially after the mass brawl last month, I would like to see a restriction on opening hours to midnight at the latest, even at the weekend.

Yours faithfully



H M Rogers (Miss)

Rikki Green
Smarts Lane
Loughton
Essex
IG10 4BX

r1kkg@yahoo.com

07970 734 515

8th December 2010

Dear David

I am writing to you in regards to the letter I received about the licence review for Crystal Lounge in Loughton. As a local resident I am very much against this bar as I feel it attracts young crowds, causes a lot of trouble and violence. I have been passed this bar on numerous occasions and have noticed a lot of teenagers in there that to me look under 18.

I live approximately 20 meters away from this bar and the noise that I hear from the extremely loud music and all the shouting is unbearable, this happens every weekend and lasts from 10pm till around 2-3am. Also there does not seem to be any concern for the neighbours as people roam the streets, leave empty bottles and glasses on the pavement and front gardens and the bouncers seem to overlook this.

All of the other bars in the high street seem to be able to handle their customers and seem to attract different kinds of people.

As a local resident I feel Loughton would benefit by this bars licence being cut short and having a closing time of 11 or 12pm. As this will prevent people inhaling to much alcohol and causing crime.

Please can you confirm this letter has been received and that all the points made above will be considered?

If you have any queries, please contact me on any of the above addresses.

Many thanks

A large, irregular black redaction mark covering the signature area.

Rikki Green

Licensing Office
Corporate Support Services
Epping Forest District Council
Civic Offices
High Street
Epping
CM16 4BZ

17 DEC 2010

E-mail: [REDACTED]

13th December 2010

Dear Sir or Madam

Crystal Lounge Licensing review

I understand that the police have called for a review of the licence for this establishment following the mass brawl incident.

I live at the High Road end of Smarts Lane almost next to the rear of the Holly Bush pub. I have previously made complaints when the same premises were in different ownership under the name of the Minx Bar.

On one occasion around 15-20 youths (probably all aged around 15-17) attempted to have a fight right outside my house. On another occasion I was nearly caught up in an incident when young men leaving the Minx were running amok in the High Street. One threw a plastic bucket partially filled with concrete in my direction.

In general things seem to have continued in much the same vein, since the name change, but for various personal reasons I have spent much less time at home at weekends in recent months, so I have only noticed occasional issues.

The worst of these occurred about six weeks ago, when I heard someone moaning outside. I called the police because I wasn't sure what was taking place, but a youth was slumped in the street opposite my house. It subsequently turned out that he was so drunk that he was incapable of standing up. The police stood by while someone called a cab. Some of his friends then went back to the Crystal Lounge. This was a midweek evening.

I generally go to bed at 11pm during the week due to work. I have been disturbed by the backbeat from the music at the Crystal Lounge at home, when trying to sleep. Earplugs usually work, but I really don't think that I should need to do this.

In general I'm a highly tolerant person, but I really do think enough is enough with this club site. I think its too near private houses and in too central a location. I'm also frankly appalled that the licence holder can claim that he has no responsibility for the recent brawl incident.

In my view the licence should be revoked on all four criteria:

- Prevention of crime and disorder

- Public safety
- Prevention of public nuisance
- Protection of children from harm

I look forward to receiving your receipt of this letter. I would also like to know what recommendations the officers will be placing before the Licensing Committee?

Yours Sincerely

A large black rectangular redaction box covering the signature of Andrew Buchan.

Andrew Buchan
Smarts Lane
Loughton
Essex
IG10 4BU



PO Box 2, Headquarters,
Chelmsford, Essex CM2 0PX
Telephone 0300 3334444
Website: www.essex.police.uk
Facsimile: 01245 452259

Miss Nicky Glasscock,
Licensing Department,
Epping Forest District Council,
Civic Offices,
High Street Epping Essex,
CM16 4BZ

Simon Fisher,
Licensing Unit,
Essex Police,
Epping Police Station
High Street Epping,
Essex,
CM16 4AP.
01279 625405

16/12/2010

Dear Miss Glasscock,

Further to my letter and application for a review of The Crystal Lounge High Road Loughton, I would like to serve additional evidence of three additional incidents that have occurred since the original application was made. They are attached.

Also for your information attached is a copy of a letter sent to the Designated Premises Supervisor and managers of the premises as set out in the conditions of the license which I neglected to copy to you,

Yours Faithfully,

Simon Fisher.



Divisional Licensing Officer Essex Police Epping Police Station.

Viewing NID 84300 Western

1876

Incident 94 of 94

Date: 04/12/2010 Time: 18:00 Arrests: 1

Incident No: EP-20101204-9966 Ejector:

Incident Type:

0002 ABH

Description:

ASSAULT ABILFEMALE VICTIM CALLED AT LOUGHTON POLICE STATION TO REPORT AT 0100 SHE WAS IN THE PREMISES AND A GLASS WAS THROWN HITTING HER ON BRIDGE OF HER NOSE CAUSING A CUT. [REDACTED] APPEARS SUSPECT ARGUING WITH ANO HER GIRL THREW GLASS MISSING OTHER GIRL BUT HITTING VICTIM INSTEAD.SUSPECT ARRESTED AND BAILED.

X12 1876 25/03/2010 01:29

EP-2010025-0107 00021

Incidents 0 Visits Order By:

ListMax = 500

Viewing NID 84322 Western

1876

Incident 93 of 94. Last Incident on: 04/12/2010

Date: 04/12/2010 Time: 10:15 Arrests: []
 Incident No: EP-20101204-0360 Ejected: []

Incident Type:

0015 Theft Act

Description:

MALE INFORMANT STATES HIS MOBILE PHONE WAS TAKEN FROM HIS BACK POCKET. IT MAY HAVE BEEN MISLAID OR LOST ENQUIRIES BEING MADE TO ESTABLISH THEFT.

318 1876 25/03/2010 01:28

EP-20101204-0360 00021

Incidents Visits

Order By: []

ListMax = 500

Viewing NID 84121 Western

1376

Incident 02 of 94. Last Incident on: 04/12/2010

Date: 28/11/2010 Time: 13:05 Arrests:

Incident No: EP-20101128-0510 Eject:

Incident Type:

0038 Other

Description:

INFORMANT STATES HER DAUGHTER AGED 20 VISITED NUBAR HAD A COUPLE OF DRINKS THEN WENT TO CRYSTAL LOUNG HAD A COUPLE OF DRINKS BECAME UNWELL. WAS TAKEN HOME BY FRIENDS. NOW STATES HER DRINK WAS SPIKED AT CRYSTAL LOUNGE.

318 1376 25/09/2010 01:20

EP-20100925-0107 00021

Incidents Visits Order By:

ListMax = 500

NOT PROTECTIVELY MARKED

PO Box 2, Headquarters, Springfield,
Chelmsford, Essex CM2 6DA

Telephone 0300 3334444

Website: www.essex.police.uk

Facsimile: 01245 452259

Mr A. Kundra
Mr Ross Parry,
Mr Steve Malone.
c/o Crystal Lounge,
126 High Road,
Loughton Essex,
IG10 4BE

Simon Fisher,
Licensing Unit,
Epping Police Station,
Epping,
Essex,
CM16 4AP

01279 625405.

23/11/2010.

Dear Sirs,

Thank you for attending the meeting this morning with Inspector Simons at Loughton Police Concerning the incident that occurred on Sunday 21st November 2010 at about 0210 hours.

As you will all only be too aware a review hearing was heard earlier in the Year at Epping Forest District Council Chambers by The Licensing Panel where your trading hours were Reduced. Following the practices you had in place and the reduction of incidents, it was Decided that your trading hours should be allowed to resume to the closure hours That were previously in place.

Thus as of 28th October 2010 this is formal notice to allow you to resume those hours. i.e. Bar closure 0200 on Fridays and Saturdays with everyone off the premises by 0230 hours.

As was explained at the meeting this morning an incident of Serious Violent Disorder Resulting in a number of persons seriously injured and many arrests being made, We shall be seeking a review of the license. The time scale for such a hearing could only take place within The next four to six weeks. All incidents at or near Crystal Lounge will be monitored and Recorded. You will be expected to have in place a robust approach to "CHALLENGE Under 21 years of Age. endorsed with photographic proof.

We will be maintaining close liaison with yourselves in order to progress matters. If you wish to Contact me please do so. The contact point number is at the head of this letter.

Yours Faithfully,

Simon Fisher.

Divisonal Licensing Officer.

C.C. Inspector Tom Simons.

NOT PROTECTIVELY MARKED

● Connaught Hill
Loughton
IG10 4DU

20th December 2010

Dear members of the licencing sub-committee,

As the district councillor for Forest Ward, (the ward in which the Crystal Lounge is located), I am writing to urge you to revoke The Crystal Lounge's license when it comes before you for review.

Over recent years I have had numerous complaints from neighbouring residents in Smarts Lane, High Beech Road and Connaught Avenue regarding anti-social behaviour on Friday and Saturday nights relating to the Crystal Lounge. The problem is particularly acute at closing time in the summer months when revellers are often in no hurry to return home. Typical complaints from neighbours include revving of engines, car stereos blaring, slamming of car doors, obscene language, broken glass and vomit on pavements, and revellers urinating in resident's gardens. Residents not living near the Crystal Lounge tell me that they are intimidated to walk along the High Road on Friday and Saturday nights because of the drunken antics of the Crystal Lounge's customers.

A year ago the police called for a review of the nightclub. At that time the police said that nearly sixty percent of all crimes linked to bars in the High Road involved the nightclub and that there had been thirty-one recorded crimes associated with the nightclub since September 2008. At the review meeting the committee sought a compromise solution and brought back the closing time by thirty minutes on Friday and Saturday nights – I thought this decision was far too lenient.

In the early hours of Sunday 21st November 2010 there was a mass brawl in Loughton High Road that involved at least 80 people following doormen at the Crystal Lounge ejecting three men from the premises after a fight broke out shortly after 1:30am. Essex Police were unable to contain the disorder by themselves and they have now called for a new license review.

Countless families live in the vicinity of Loughton High Road and for this reason the High Road is an entirely inappropriate location for a night club. The Crystal Lounge is a social nuisance to local residents and has made the High Road a no-go area for many on Friday and Saturday nights. Furthermore, it is attracting crime to Loughton. I urge you to revoke the license.

Do local residents feel the same way? They certainly do. I delivered a survey to local residents and forty-three responded. Forty-two thought that Loughton High Road was an inappropriate location for a nightclub and forty-one thought that the license should be revoked. All respondents felt that the license should be revoked on the basis of prevention of crime and disorder and prevention of public nuisance, and nearly all felt that it should be revoked on the grounds of public safety (see attached spreadsheet).

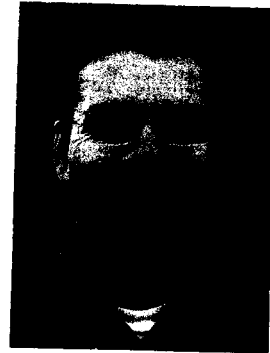
Yours sincerely

Cllr. James Hart
Forest Ward
Loughton

VERY URGENT

December 2010

**Message from James Hart,
your Conservative
District Councillor**



The Crystal Lounge licence review

A year ago I wrote to you to tell you that the police had applied to the council to review the licence of the Crystal Lounge nightclub (formerly known as the Minx) on the High Road. In my note I told you that for the prior two years the police had been concerned about the levels of violence associated with the club. According to the police, nearly 60% of all crimes linked with bars in the High Road had involved the Minx. There had been 31 recorded crimes associated with the bar since September 2008, including one of grievous bodily harm, nine of actual bodily harm and two sexual assaults.

Over the years, many local residents have contacted me to express their concerns regarding the club so I took a morning off work to represent residents' views at the review meeting. Mindful of the fact that the review committee had the power to revoke the licence, the club had employed a top barrister to represent its interests. He did a very effective job on behalf of his client and belittled and intimidated other participants in the review hearing. I had hoped that the licence might be revoked, so I was disappointed at the result of the review – the club's opening times on Fridays and Saturdays were only brought back from 1:30am to 1:00am.

In the early hours of Sunday 21st November 2010 it has been reported that there was a mass brawl on Loughton High Road that involved at least 80 people. Doormen at the Crystal Lounge had ejected three men after a fight broke out shortly after 1:30am but the row continued and others joined the fray. Essex Police were unable to contain the disorder so reinforcements were called in from Hertfordshire, the Met and the British Transport Police. Six men from Ilford, Loughton and South Woodford were arrested and two were taken to hospital, one with a suspected broken jaw and another with facial injuries. When asked, the Crystal Lounge manager implied that the club had done nothing wrong as the brawl had not taken place on his premises.

Following this latest violence, Inspector Tom Simons of Essex Police has asked the Council to review the licence once more. This meeting will take place at the council offices in Epping on Tuesday 4th January at 10:30am and is open to the public. I would like to know your views on what you think the Licensing Committee should decide and I would be grateful if you could complete the survey overleaf. I will present the results of the survey to Inspector Simons and to the license committee members.

Also if local residents wish to make their own representations these must be received by Epping Forest District Council no later than 22nd December 2010.

Crystal Lounge questionnaire

1 Do you think Loughton High Road is an appropriate location for a nightclub?

Yes No

2 Would you like the Crystal Lounge's licence to be revoked?

Yes No

3 If the licence was not revoked, what closing time on a Friday and Saturday night do you think would be appropriate?

11:00pm		12:00pm		1:00am		After 1:30am	
11:30pm		12:30am		1:30am			

4 When issuing licences the council has four licensing objectives. These are: prevention of crime and disorder; prevention of public nuisance; protection of children from harm; and public safety. Do you think the Crystal Lounge is in breach of any (or all) of these?

	In breach	Not in breach
Prevention of crime and disorder		
Prevention of public nuisance		
Protection of children from harm		
Public safety		

Your name:

Your address:

Please send completed questionnaires to Cllr. James Hart, 4 Connaught Hill, Loughton, Essex IG10 4DU.

If you would like to contact me regarding this or any other issue please feel free to do so by writing to me at the above address, phoning me on [REDACTED] or e-mailing me on [REDACTED]

Address	Name	Appropriate location?		Revoke license	
		No	Yes	No	Yes
High Beech Road	Mr & Mrs G. Reeve				
High Beech Road	A+D Wakeling	1			1
High Beech Road	Rose Bale	1			1
High Beech Road	Sylvia Figgins	1			1
High Beech Road	Clifford Gardner	1			1
High Beech Road	Jane + Paul Cross	1			1
High Beech Road	Mrs Lesley Tibbott	1			1
Connaught Avenue	Mark Pidgeon	1			1
Connaught Avenue	M. A. Pluck	1			1
Connaught Avenue	P+J Brokenshire	1			1
Connaught Avenue	Mrs V + Mr H Musaphia	1			1
Connaught Avenue	T Clayton	1			1
Connaught Avenue	D F Gibbs				
Connaught Avenue	Roger Pratt	1			
Connaught Avenue	Manuela Igoe	1			1
Connaught Hill	John Pierce	1			1
Connaught Hill	Lynda Marven	1			1
Smarts Lane	R. White	1			1
Smarts Lane	Andrew Buchan	1			1
Smarts Lane	M Cantwell	1			1
Smarts Lane	Miss H M Rogers	1			1
Smarts Lane	Karen Curran	1			1
Smarts Lane	Trevor Downing	1			1
Beech Terrace, Smarts Lane	Mr + Mrs Graylen	1			1
Ollards Grove	Mrs O E Open	1			1
Ollards Grove	Mr & Mrs Gale	1			1
Ollards Grove	Mr & Mrs Reuben	1			1
Ollards Grove	Mr & Mrs Hugh	1			1
Ollards Grove	Roland Arnold	1			1
Ollards Grove	Mrs M Brown	1			1
Ollards Grove	Sean Howlett	1			1
Forest Road	Mr & Mrs Graves	1			1
Forest Road	Hayden Rissbrook	1			1
Forest Road	J McCrae	1			1
Forest Road	Mrs P Dellow	1			1
Forest Road	Mr & Mrs Gradie	1			1
Station Road	B Nash	1			1
Forest View Road	Peter & Susan Couchman	1			1
Forest View Road	Phillip & Susannah Alier	1			1
Forest View Road	L Carver	1			1
Forest View Road	Draper	1			1
Forest View Road	Daniel & Monique Kempner	1			1
	Woodward	1			1
		42			41

Safety

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Loughton Residents Association



Eleven Acre Rise,
Loughton,
Essex IG10 1AN
18/12/2010

[REDACTED]
[REDACTED]
Licensing Office,
Corporate Support Services,
Epping Forest District Council,
Civic Offices, High Street,
Epping, CM16 4BZ

Dear Sirs
Crystal Lounge, 126 High Road, Loughton

We have been asked by local residents* to make representations on the review of the licence for Crystal Lounge, 126 High Road Loughton. We object to the continuation of the licence; if however it is to be renewed we would wish to see extra conditions on behaviour and on opening hours.

We believe that licencing hours extending into the early-morning period are inappropriate for its location. In recent years we have had many reports from residents of crime and disorder (minor damage to property and vehicles, disturbances in the early hours of the morning, reports of fights etc). We regard it as outrageous that law-abiding residents should be fearful of coming home late at night along the High Road. We accept that it can be difficult to show which premises are responsible for these events, and are therefore grateful for the work that the police have done in monitoring the problems and in working to reduce them. It is very disappointing that these attempts have been unsuccessful, and that a review is needed.

Even if customers are well-behaved, a closing time of after midnight inevitably means late-night noise and disturbance for local residents (including children) on the High Road and other roads nearby (ALL the roads leading to and from this shop - including the High Road itself, which has flats above many of the shop units – are residential).

We have seen attempts in licensing applications to justify early-morning closing as part of town-centre life, and on the grounds that residents should know what to expect.

We have already made the point that Loughton High Road is not a town-centre of the type occupied by shops and offices, but is a residential area.

Moreover, late-night opening in the High Road is a very recent phenomenon, and only came about because of the very poor publicity given to licensing applications under the revised conditions, which meant that some early applications went through without being noticed by residents at the application stage (and therefore without the opposition which they would otherwise have received).

We therefore object to the renewal of the current licence, on the grounds of the four licensing objectives:

- the prevention of crime and disorder
- public safety
- the prevention of public nuisance
- the protection of children from harm

If however the Licensing sub-committee is minded to allow the licence to continue, we would urge them to apply conditions relating to the control of customers on leaving, and also to limit opening hours (both normally and for special occasions) to midnight at the very latest.

Yours sincerely

David Linnell, for LRA Plans Group.

*requests from

Mrs C Gray, Shaftesbury, Loughton IG10

Mr & Mrs D R Linnell, Eleven Acre Rise, Loughton IG10 1AN

For more about LRA & Loughton see www.loughtonresidents.co.uk

Our Ref: L.1.1/VRM

Ms Nicki Glasscock
Licensing Office (Corporate Services)
Epping Forest District Council
Civic Offices
High Street
Epping CM16 4BZ

15th December 2010

Dear Ms Glasscock

Re: Licensing Application – Notice of Application to review the Premises Licence at Crystal Lounge, 126 High Road, Loughton, IG10 4BE

On behalf of residents living in the vicinity of the above premises who had requested the Town Council's support, the Committee made the following comments:

- The Committee supported the residents' call for an earlier closing time of 11pm to reduce the nuisance.
- Residents and councillors have reported various infractions of the licensing objectives in the area of the town close to the Crystal Lounge. The Committee was prepared to rely on the evidence to be provided by the police relating to these objectives at the time of the review.
- The Committee considered that the amount of alcohol consumed during the current longer licensing hours had led to the anti-social behaviour problems in the town.
- The late night licensing hours at this premises attracted people from outside the town and from other drinking establishments.

The details of the residents who wrote to the Town Council are as follows:

Mr N Tibbott, ■ High Beech Road, Loughton IG10 4BN
Mr & Mrs E Pidgeon, ■■■■■■■■■■, Connaught Avenue, Loughton IG10 4DP
Mrs P Kelly, High Beech Road, Loughton (by email)
Mr H Musaphia, Connaught Avenue, Loughton (by email)
Miss Anne Harvey, Smarts Lane, Loughton (by email)
Miss H M Rogers, ■■■■■■■■■■ ■■■■ Smarts Lane, Loughton IG10 4BX
Mr Rikki Green, ● Smarts Lane, Loughton IG10 4BX
David Linnell, ■ Eleven Acre Rise, Loughton IG10 1AN (by email)

I would be grateful if you could advise the Town Council which District Licensing Sub-Committee meeting will consider this application.

Yours sincerely

Vivienne Messenger
Planning Clerk

**OLLARDS GROVE
LOUGHTON
ESSEX
IG10 4DW
0208 502 1234
17-12-10**

RE: THE CRYSTAL LOUNGE LICENCE REVIEW

Dear Sirs,

As landlords of The Triangle flats which are next door to the Crystal Lounge Bar, we wish to make the following comments on behalf of our tenants.

- 1. The bar has been the source of numerous incidents of crime and disorder, most recently the mass brawl on the 21/11/10.**
- 2. The noise of patrons leaving and congregating outside the club at unsociable hours is affecting our tenants' enjoyment of their own homes.**
- 3. On a point of public safety there is often broken glass and bottles left on the pavement and outside our tenants' entrance doors.**

We do not think that Loughton High Road is the appropriate location for a night club and we would ask that their licence be revoked.

We wish to attend the hearing on the 4th of January 2011 and will wish to speak at the meeting.

Yours truly,

Mr and Mrs M Brown.

Date: 20/12/10

Our ref: PL/9850/DB

Your ref:



**Directorate of Planning &
Economic Development**
Civic Offices
High Street
Epping
Essex CM16 4BZ

Telephone: 01992 564514

Facsimile: 01992 564229

Nicola Glasscock
Licensing Section
Epping Forest District Council
High Street, Epping, Essex
CM16 4BZ

email: [REDACTED]

Dear Ms. Glasscock

**Crystal Lounge, 126 High Road, Loughton
Call for review of licence by Police Inspector Tom Simons**

As a responsible authority under the 2003 Licensing Act this planning department makes the following representations on this license review.

Although lying on the High Road the premises lie close to a large number of dwellings, particularly in Smarts Lane and High Beech Road as shown on the attached map. Two small public car parks are located close to the rear of the premises, and they also adjoin houses. The Crystal Lounge is a form of club premises that should close at 2.30am, with serving of alcohol stopping at 2 am. It attracts large numbers of customers arriving late at night eg 10.30 pm to midnight and many customers will come to this club after being at public houses earlier in the evening. Customers will inevitably park in the 2 car parks available and along nearby residential roads such as High Beech Road, and Smarts Lane, as shown on the map..

The police have called for a review of the current licence following a serious and violent incident involving many people on the weekend of 19th -21st November 2010. Whilst the nature of this incident lies largely outside the remit of the planning the planning authority is very concerned that the operation of this premises causes a lot of 'lower order' public nuisance to many residents living in the locality. This occurs in a number of forms. Firstly, patrons talking and shouting when they return to their cars that are parked close to or in residential roads to the rear of the premises in the early hours of the morning (ie 2-3 am) - at a time when background noise levels are low and people are sleeping. Secondly, from car doors slamming, and car radios being switched on. Thirdly, from other groups of customers talking and shouting in the street while waiting for cabs. Other anti social problems complained of in the recent past include litter and bottles being left on streets and in front gardens, and urinating in front gardens.

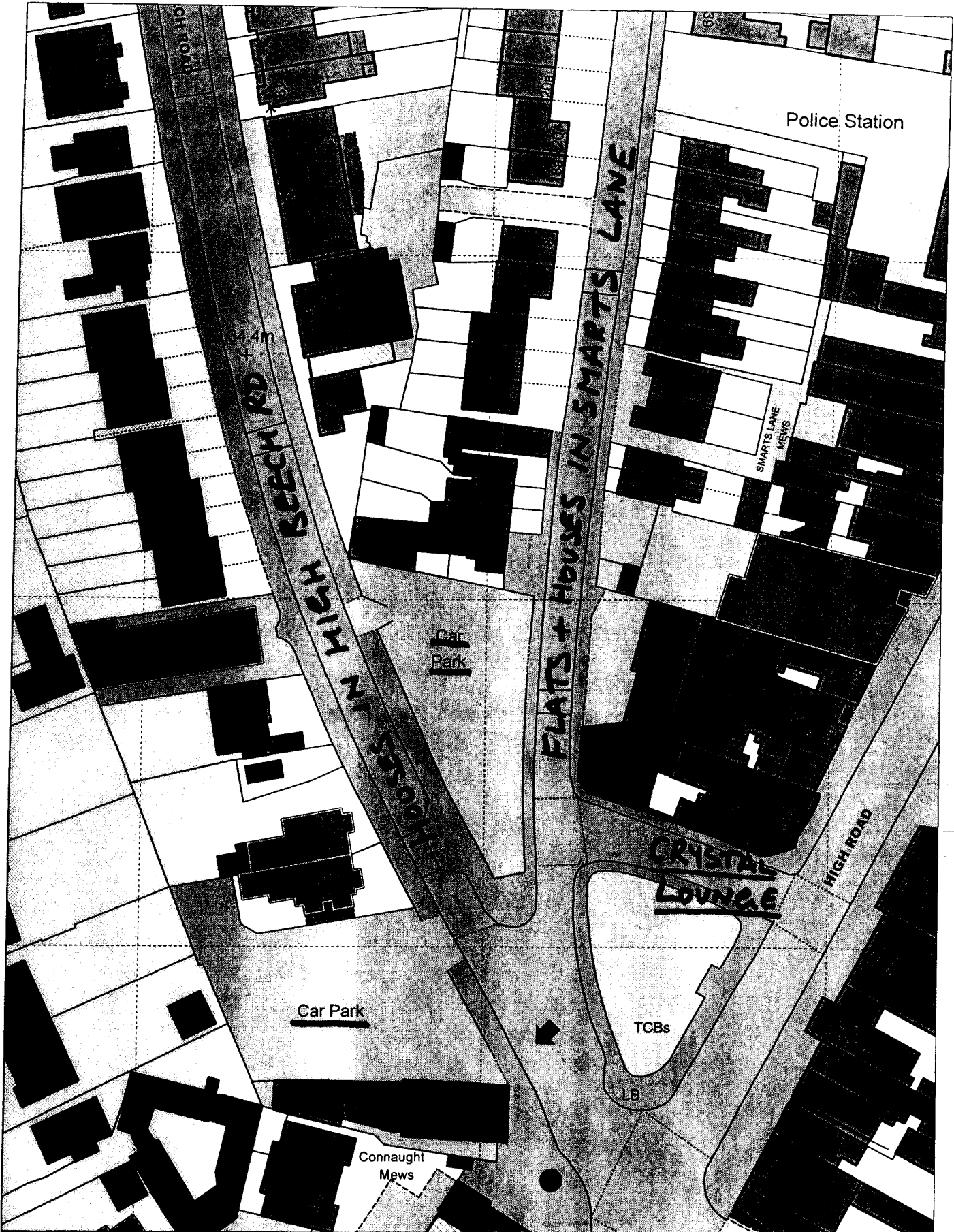
Although it is acknowledged that public nuisance may well not always be caused by patrons of the Crystal Lounge, the premises do attract considerable numbers of people to a night club form of premises. Many patrons, attracted by late hours of opening, come from outside Loughton, and need cars or taxis to get them home. In this context it is reasonable to assume that patrons of the Crystal Lounge do contribute significantly to early morning problems of public nuisance in the locality. Consequently, if an amended licence is granted as a result of this review, and in order to achieve a significant reduction in public nuisance in the early hours of the morning, the Planning Authority requests that the opening hours of the premises should be restricted to 1 am with the serving of alcohol stopping at 12.30am.

Yours faithfully,



David Baker
Planning Officer

Cc Police Inspector Tom Simons
Loughton Police Station
158, High Road, Loughton
Essex IG10 4BE



Epping Forest District Council
 Planning Services
 Civic Offices
 High Street
 Epping CM16 4BZ

Centre X: 542098.482
 Centre Y: 196084.306
 Width : 135.000
 Angle : 000
 Scale : 1:750 Date : 20 Dec 2010 Time : 02:44:15 PM

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Forest Road
Loughton
Essex IG10 1EG
18th December 2010

Licensing Officer
Epping Forest District Council
Civic Offices
High Street
Epping CM16 4BZ

20 DEC 2010

Dear Sir

20 DEC 2010

Review of licence for Crystal Lounge, Loughton

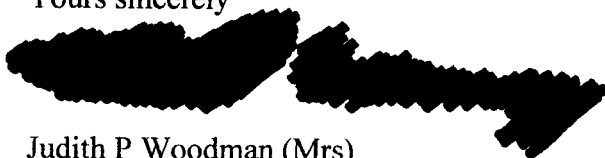
It is wholly inappropriate to have a nightclub venue in Loughton which opens to such a late hour. Although close to London, Loughton is in essence a small country town and not a big city centre where such establishments would be appropriate. The residents here live very close to the one commercial centre, the High Road, so any disturbance spills over into their lives to their detriment. The customers appear to come from far and wide and have no regard or respect for the residents here.

It would appear the owner and staff of the Crystal Lounge are not running the premises responsibly for if they were they would not be serving alcohol to people who have, presumably, had too much to drink. Violence and arguments usually start with an overindulgence in alcohol when, disinhibited by an excess of drink, tempers get out of hand. For the owner and staff to simply eject such customers into the street is not a suitable solution and is irresponsible of them.

I frequently return from the centre of London late at night and cross the High Road by Brown's Garage. I can see the rowdy crowd at the Crystal Lounge and make sure I get into Forest Road swiftly. I do not care to get caught up in the activity.

The Crystal Lounge has shown it is unable to prevent crime and disorder breaking out or prevent public nuisance and make sure the public is safe. The kind of people they seem to be attracting are not wanted in Loughton. Please ensure Loughton is safe for its residents and revoke its licence. If this is not possible then ensure the closing time is set at 11pm thus deterring those who come late and want to cause trouble, which is beyond the capability of the staff to control.

Yours sincerely



Judith P Woodman (Mrs)